

Gibraltar, 16th March 2020

Re: Coronavirus disease 2019 (COVID-19)

Dear Sir/Madam,

The Coronavirus COVID-19 is dominating the news cycle and is of course a preoccupation for all of us. It is spreading at alarming speed and causing significant challenges for the health sector, social interactions and the running of businesses. The turmoil in the financial markets is consequential.

As a business we are taking measures leaning on our core values of safety and stability and in line with the recommendations and instructions made by the Gibraltar Government. Our well-versed contingency measures focus on the continuity of our usual service to you and a heightened vigilance in such volatile times.

Our head office at Turicum House remains fully operational, although we do have several teams working offsite and remotely as a precautionary measure. So far, our contingency operations have proven to be fully effective and robust. On this, we also kindly request you to only visit our offices if necessary, scheduled meetings will either be postponed to a later date or held by telephone or videoconference.

Rest assured that we will navigate these turbulent times together and with resilience. We are monitoring the situation closely and will adapt our measures accordingly.

Yours sincerely,

TURICUM PRIVATE BANK
NO SIGNATURE REQUIRED

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