

TURICUM Mobile Authenticator Enrolment Guide

Welcome to our TURICUM Mobile - Authenticator Enrolment Guide.

Please follow the process below to ensure a smooth enrolment onto the TURICUM Mobile application.

The TURICUM Mobile application will utilise biometrics or facial recognition on your mobile device, for a secure and safe login process.

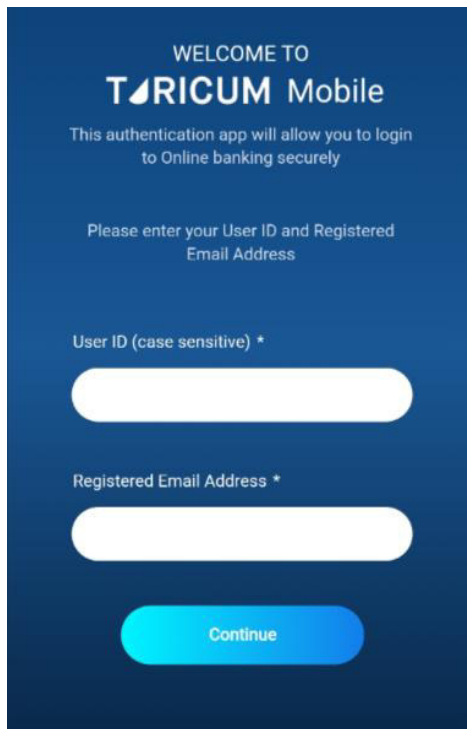
If your mobile device does not support biometrics or facial recognition, or you do not want to use it, you will be able to create a passcode.

Download and install the latest version of TURICUM Mobile from the official Google Play Store or Apple App Store.

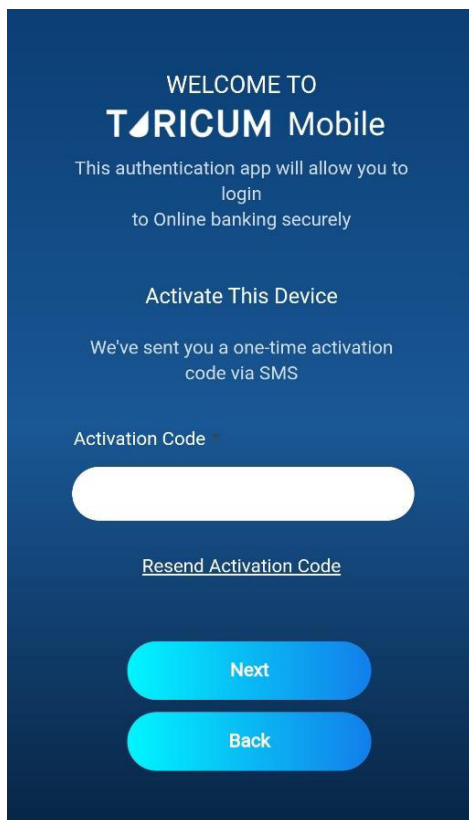
Search 'TURICUM Mobile' on either store to find the application.

The first thing you will need to do is open the TURICUM Mobile application and follow a few steps to activate your User ID.

Enter your User ID and Registered Email Address and tap on 'Continue'.

A screenshot of the TURICUM Mobile app's enrolment screen. The background is a dark blue gradient. At the top, it says 'WELCOME TO' in small white capital letters, followed by 'TURICUM Mobile' in a larger, bold white font. Below this, a line of text reads 'This authentication app will allow you to login to Online banking securely'. Further down, it says 'Please enter your User ID and Registered Email Address'. There are two white, rounded rectangular input fields. The first is labeled 'User ID (case sensitive) *' and the second is labeled 'Registered Email Address *'. At the bottom, there is a blue, rounded rectangular button with the word 'Continue' in white text.

An SMS will be sent to your registered mobile number with an activation code. Enter the activation code into the screen below on your TURICUM Mobile application and tap 'Next'.



WELCOME TO
TURICUM Mobile

This authentication app will allow you to login
to Online banking securely

Activate This Device

We've sent you a one-time activation
code via SMS

Activation Code

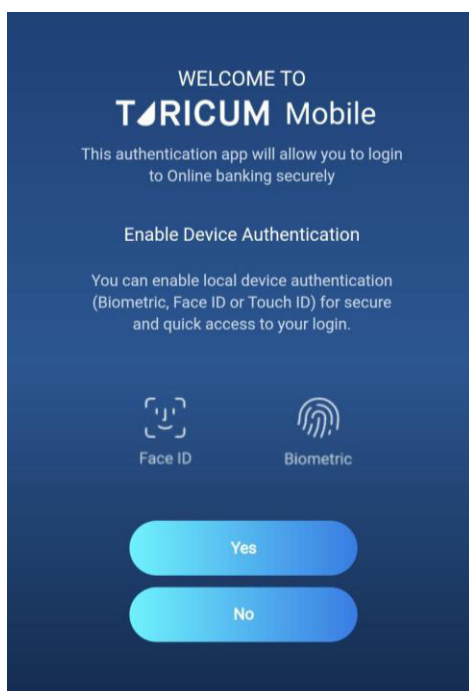
[Resend Activation Code](#)

Next

Back

On the following screen you will be reminded to enable the device's local authentication (Biometric, Facial Recognition or Fingerprint).

Tap 'Yes' to continue.



WELCOME TO
TURICUM Mobile

This authentication app will allow you to login
to Online banking securely

Enable Device Authentication

You can enable local device authentication
(Biometric, Face ID or Touch ID) for secure
and quick access to your login.

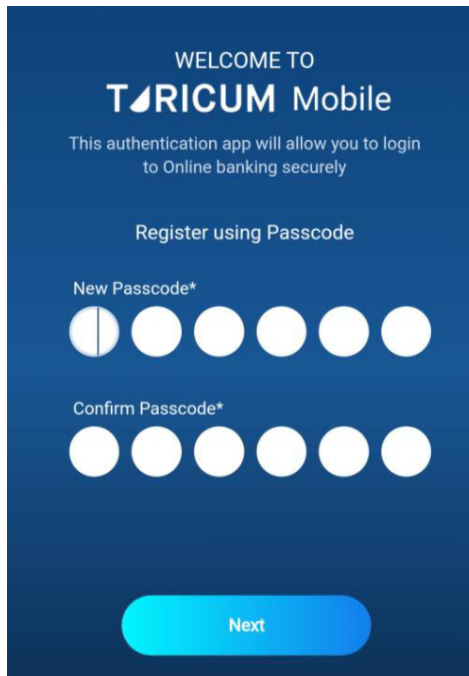
Face ID Biometric

Yes

No

Once this is done you have successfully activated your User ID on the TURICUM Mobile application. From this point onwards you will see the access code when you open and log into the application.

If you are unable to activate your Biometrics, tap 'No' and complete your activation using a Passcode instead.



WELCOME TO
TURICUM Mobile

This authentication app will allow you to login
to Online banking securely

Register using Passcode

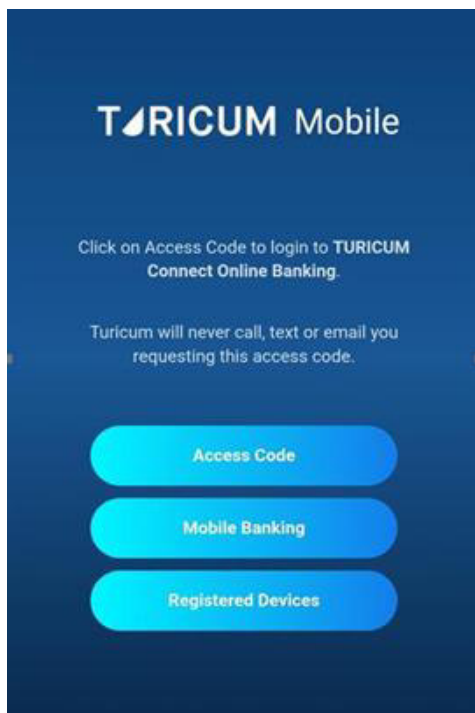
New Passcode*

Confirm Passcode*

Next

Tap 'Next' to complete your activation.

Your access code will now be available to use. Click on 'Access Code' to generate the code.



TURICUM Mobile

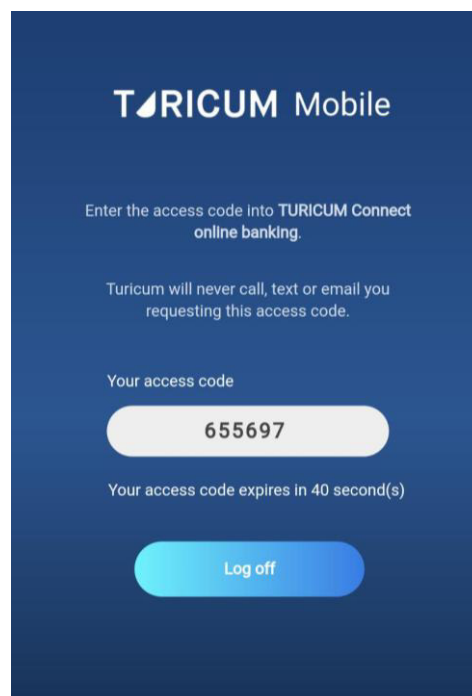
Click on Access Code to login to **TURICUM Connect Online Banking**.

Turicum will never call, text or email you
requesting this access code.

Access Code

Mobile Banking

Registered Devices



TURICUM Mobile

Enter the access code into **TURICUM Connect online banking**.

Turicum will never call, text or email you
requesting this access code.

Your access code

655697

Your access code expires in 40 second(s)

Log off

The access code will have an expiry and will refresh once the time is reached. After a second access code expires the session will time out and you will need to restart the login process.

The access code should be used to login to our Online Banking platform 'TURICUM Connect'.

To reach the TURICUM Connect login page please visit our website <https://www.turicum.com/> and click on the 'Online Banking' menu.



Online Banking - TURICUM Connect

Access your bank accounts, check balances, view account history, to manage your wealth.

LOGIN TO TURICUM CONNECT

If you are in possession of your login details, you can use the Online Banking button below to access your account.

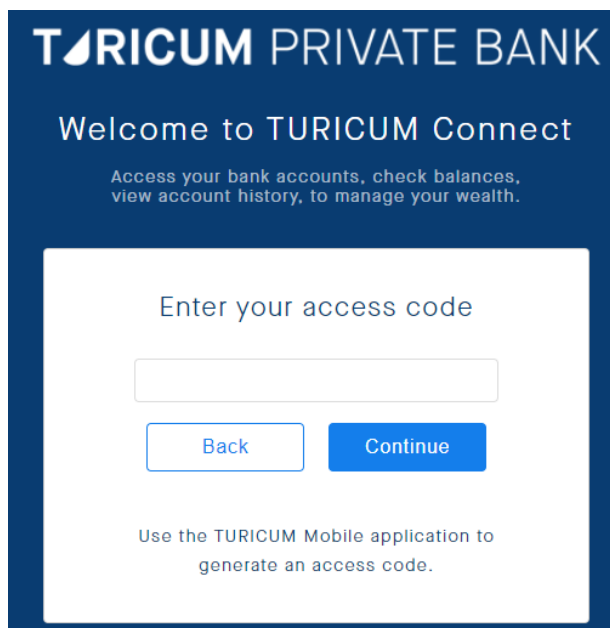
Online Banking

We recommend using Microsoft Edge or Mozilla Firefox for the best user experience.

On the TURICUM Connect login page enter your User ID (this is case sensitive).

The image shows the login page of the TURICUM PRIVATE BANK. At the top is the bank's logo. Below it is the heading 'Welcome to TURICUM Connect' followed by the text 'Access your bank accounts, check balances, view account history, to manage your wealth.' In the center of the page is a white box with a dark blue border. Inside this box, the text 'Already a client?' is displayed above a text input field labeled 'Enter User ID'. Below the input field is a blue button with the text 'Continue'.

Enter your access code. This is the access code generated from the TURICUM Mobile application.



TURICUM PRIVATE BANK

Welcome to TURICUM Connect

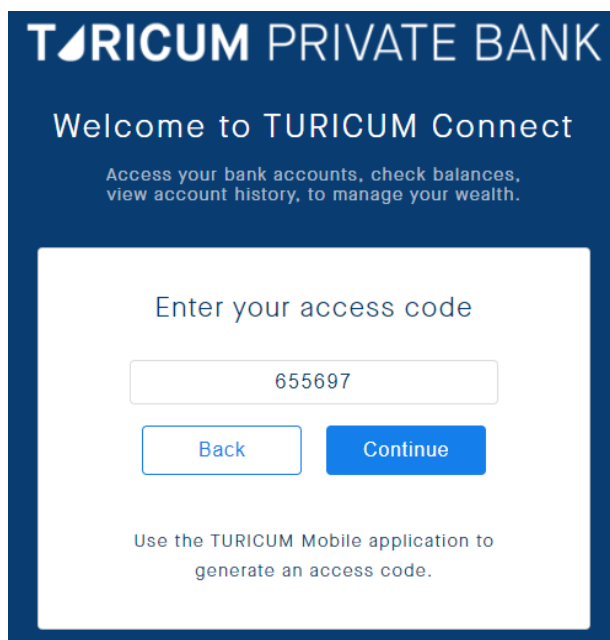
Access your bank accounts, check balances,
view account history, to manage your wealth.

Enter your access code

[Back](#) [Continue](#)

Use the TURICUM Mobile application to
generate an access code.

Click 'Continue' to complete the login process.



TURICUM PRIVATE BANK

Welcome to TURICUM Connect

Access your bank accounts, check balances,
view account history, to manage your wealth.

Enter your access code

[Back](#) [Continue](#)

Use the TURICUM Mobile application to
generate an access code.

If the access code is correct, you will see the following message and you will be logged in to your account. You can also close or logoff the TURICUM Mobile application.

TURICUM PRIVATE BANK



Successfully logged in

If you have any issues when following the enrolment process please contact your Private Banker, and a member of our Support Team will be happy to assist.

Turicum Private Bank Limited

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E: contact@turicum.com

W: turicum.com

Turicum Private Bank Limited is registered with Companies House Gibraltar under Incorporation Number 47119.
It is regulated by the Gibraltar Financial Services Commission under Permission Number 543.